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# LEVERAGING PERFORMANCE METRICS: A GOOD IDEA FOR MANY REASONS

AUTM Webinar  
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# TODAY'S GOALS

- Understanding purpose and benefits of technology transfer performance metrics 
- Identifying which metrics to use and how 
- How best to present information for decision-making and influencing 

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# WHY LOOK AT METRICS

- Proactively manage organization
  - Processes and procedures
  - People and departments/colleges
- Informing and educating
  - Administration and faculty
  - Legislatures
  - Public and alumni
- Respond to changes
  - Administration
  - Budget
- Make informed decisions






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# WHAT PEERS SHOULD BE USED

- External perspective
  - Type of institution
  - Medical v. no medical
  - Eliminate outliers and anomalies
  - Ignore NCAA division




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# WHAT PEERS SHOULD BE USED

- Vanderbilt
  - Duke
  - Emory
  - Johns Hopkins
  - UNC
  - Penn
  - Wash U
  - Northwestern



- Auburn
  - Clemson Univ.
  - Colorado State Univ.
  - Iowa State Univ.
  - Kansas State Univ. Research Fdn.
  - Mississippi State Univ.
  - Montana State Univ.
  - New Jersey Inst. of Technology
  - North Carolina State Univ.
  - Oklahoma State Univ. \*\*(med school)
  - Oregon State Univ.
  - Purdue Research Fdn.
  - Univ. of Arkansas Fayetteville
  - Univ. of Delaware
  - Univ. of Georgia
  - Univ. of New Hampshire
  - Washington State Univ.



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## IDENTIFYING A PEER GROUP

- Use defensible criteria
- Apples to apples
- What is your audience and purpose? Internal reviews can welcome a harsher analysis than one that goes to superiors or out to public
- Auburn's self-identified peer group (16 schools):
  - Public land grants + R1 + no med school
  - Moderately aspirational (Auburn just became an R1)

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## ALTERNATE OPTIONS


- Other criteria can be considered for more of a true peer group
  - Remove schools more than 2x difference in research expenditures
  - Limit to “college towns” (population centers < 100k); little change
  - Find your own criteria
- You may have to do your NCAA conference (or similar)

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# WHAT DATA TO USE - SOURCE




- **AUTM Survey**
  - Over 180 institutions in 2018
  - Universities, research institutes/hospitals, corporations, national labs
  - Accessible (free to participants)
  - Publish summary results
- **Internal data**
  - Institution (usually reported to AUTM)
  - People
  - Departments
  - Colleges

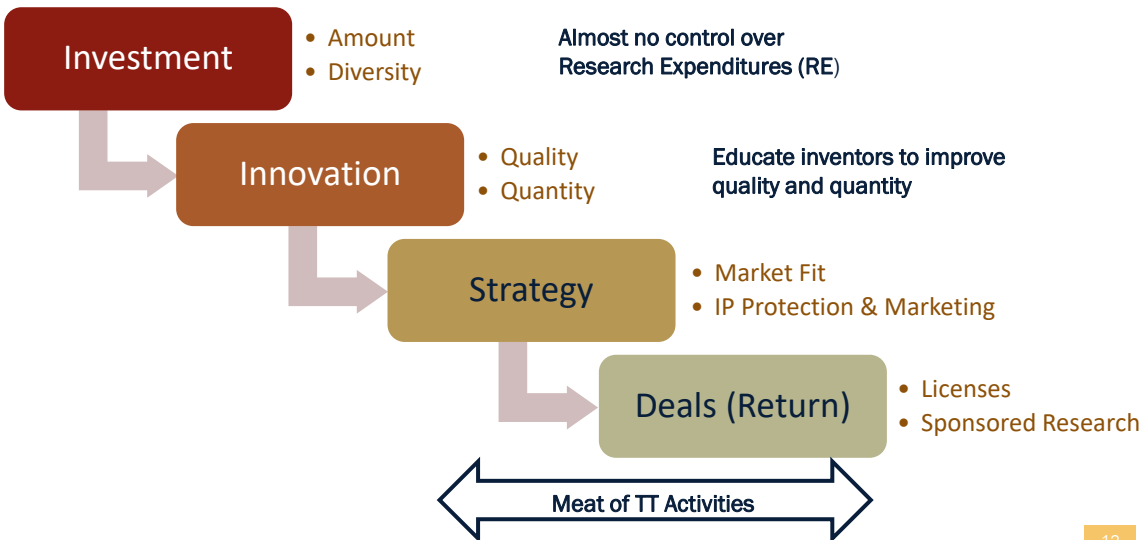
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# SEQUENTIAL IMPACT OF DATA





```

graph TD
    Investment[Investment] --> Innovation[Innovation]
    Innovation --> Strategy[Strategy]
    Strategy --> Deals[Deals Return]
    Deals <--> TT[Meat of TT Activities]
    
```

**Investment**

- Amount
- Diversity

Almost no control over Research Expenditures (RE)

**Innovation**

- Quality
- Quantity

Educate inventors to improve quality and quantity

**Strategy**

- Market Fit
- IP Protection & Marketing

**Deals (Return)**


- Licenses
- Sponsored Research

Meat of TT Activities


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# NORMALIZE THE DATA


 Normalizing factor is \$10M RE to create standard scale and allow for apples-apples comparisons (e.g., invention disclosures per \$10M RE)

 Ratios (e.g., licensing income per license or FTE) also provide insight into performance

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# TREND ANALYSIS

- Time period
- Anomaly issues

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## METRICS AND COMBINATIONS

2018 Metrics	AUTM Average	Medschool Average	No- Medschool Average	Vanderbilt	Auburn
RE Total	\$387,879,014	\$532,593,088	\$191,434,345	\$727,388,821	\$212,925,000
Licenses Executed per \$10 M RE	1.05	0.86	1.99	0.93	0.61
Licensing Income per \$10 M RE	\$402,963	\$309,058	\$151,303	\$216,701	\$54,793
Invention Disclosures per \$10 M RE	3.6	3.5	4.4	2.9	3.1
Invention Disclosures per Total Office FTE	10.2	10.0	14.1	7.9	5.8
Licensing Income per License	\$135,920	\$107,818	\$41,118	\$56,497	\$20,115
Running Royalty Income per Royalty Licenses	\$176,347	\$125,747	\$66,508	\$42,996	\$16,357
Licensing Income per Legal Fees	7.0	5.5	3.0	4.6	2.7
Reimbursed Legal Fees per Total Legal Fees	45.9%	47.7%	42.5%	44.6%	9.8%
Licenses to Startups per Total Licenses	19.2%	24.3%	12.3%	25.0%	23.1%

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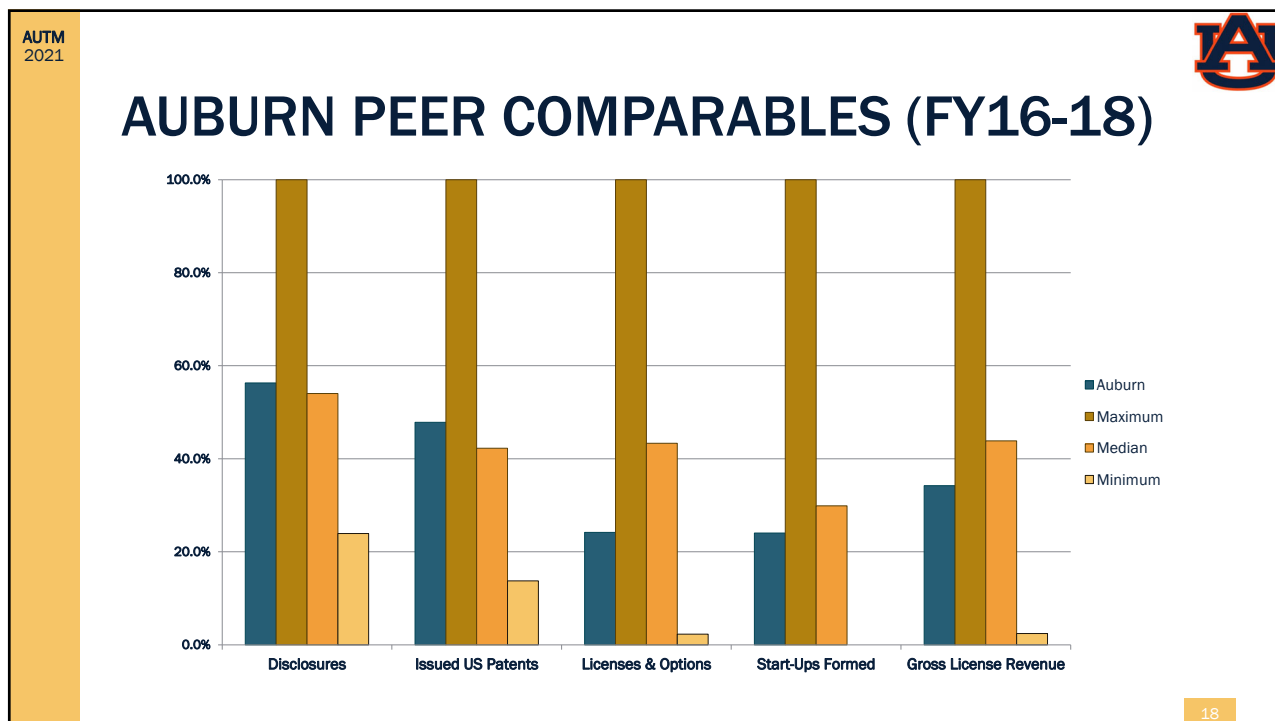


## PROCESSING DATA

- Select categories to consider
- Normalize with respect to sponsored research
- Auburn looks at **3-year rolling average** to minimize noise, aberrations
- We normalize again with respect to maximum value in each category
  - All data can easily go on same chart, with values between 0 and 1
- We focus on median values
  - Using means can be adversely affected by outliers
  - Removing outliers can be hard to justify to your superiors


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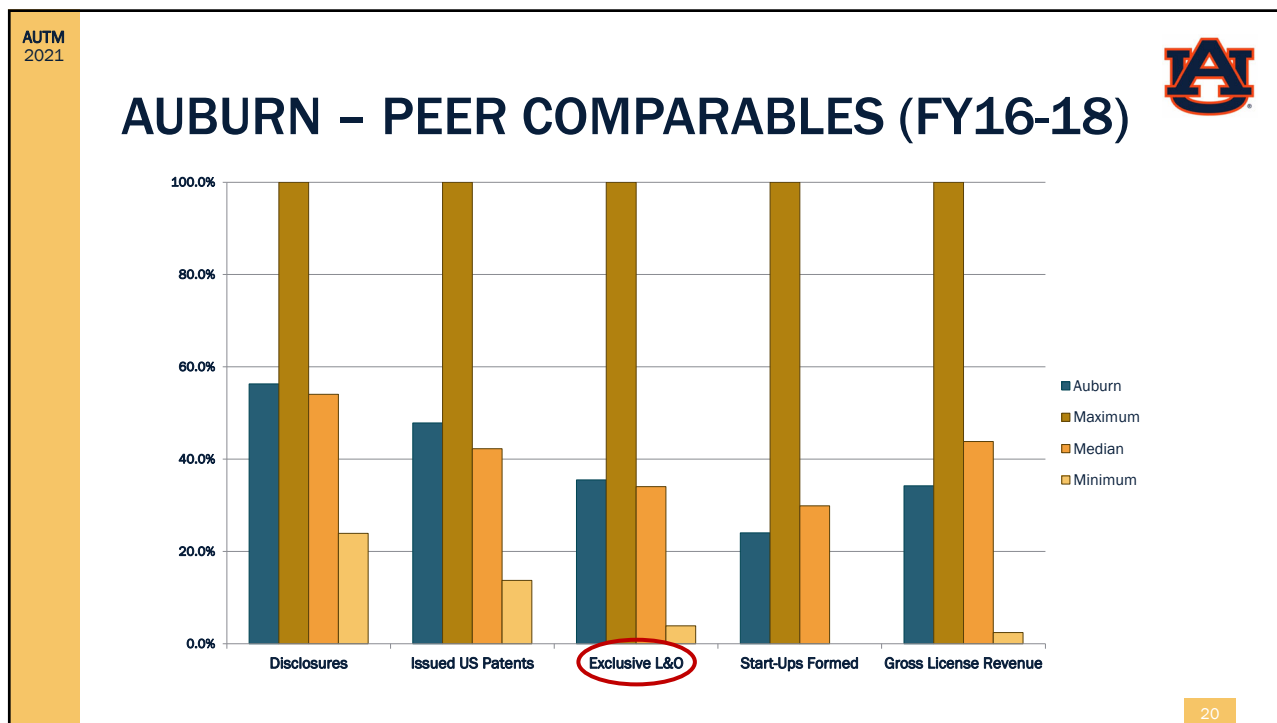


## ANALYZING DATA

- Auburn is generally median
  - Not bad in moderately aspirational group
- No need to panic, but room for improvement
- Did have to consider outliers in Licenses & Options
  - Took some explaining
  - Then switched to **exclusive licenses & options**

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# VANDERBILT UNIVERSITY


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## FY20 VANDERBILT TOTAL REVENUE





Category	Value
Reach	\$XX M
Target	\$YY M
Threshold	\$ZZ M
Goal	~\$3.5M
FY20	~\$4.5M
FY19	~\$1.5M

### Revenue from Running Royalties

Year	Revenue
2018	~\$2.5M
2019	~\$2.8M
2020	~\$3.2M

### Patent Cost Reimbursement

Year	Revenue
2018	~\$1.5M
2019	~\$1.6M
2020	~\$2.2M

### Royalties as % of Total Revenue

Year	Percentage
2018	~15.0%
2019	~21.0%
2020	~15.0%

### Revenue from Up-front Payments

Year	Revenue
2018	~\$12.0M
2019	~\$6.0M
2020	~\$9.0M

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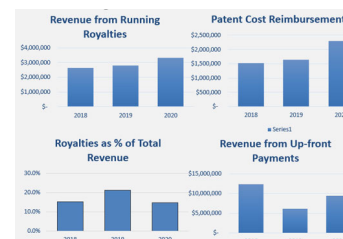
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## ANALYZING DATA

- **Is royalty revenue increasing with time?**
  - No “home run” royalty generator
  - Have we set the table by maximizing deals with long-term potential value?
  - Is there evidence that the trend is upwards, and sustainable?
- **Royalties as a percent of total income – what does “below 30%” mean?**
  - We will struggle to meet our revenue metrics year-over-year
  - Must find alternative sources of income until royalty income grows
  - How does that affect our business/decision-making?
- **Revenue from up-front payments**
  - Must find ways to identify large up-front opportunities
  - Must develop methods of more accurate forecasting of up-fronts at least 12 months out
  - “If you can tell me what technologies you will disclose next year, then I’ll tell you how much up-front’s I can generate from them” – error bars are big, big
- **Why are patent cost reimbursements important to track?**
  - We get to keep 100% of the income instead of 50%
  - We have a limited patent budget and need to be able to recycle funds
  - Do we need to place increased emphasis on recuperating expenses, or develop policies requiring reimbursement?



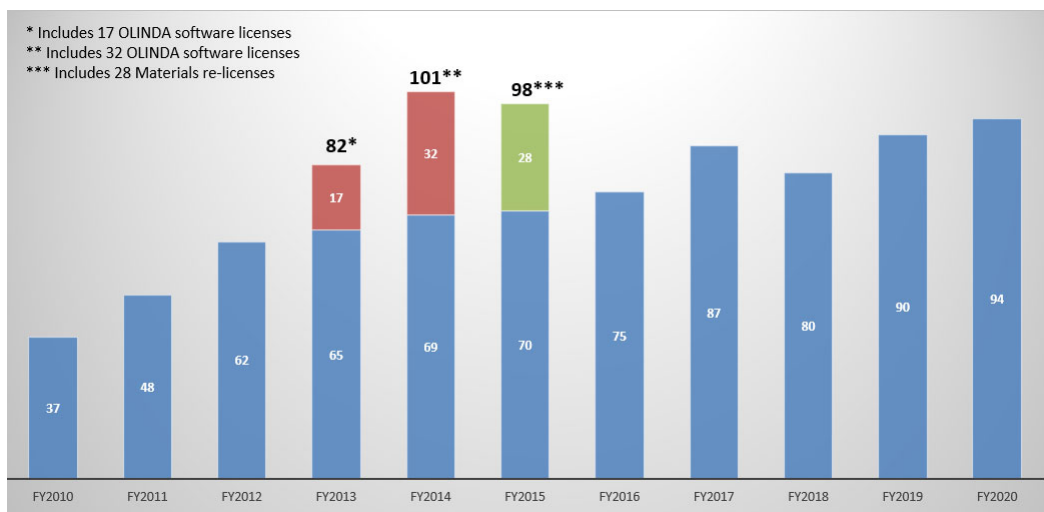
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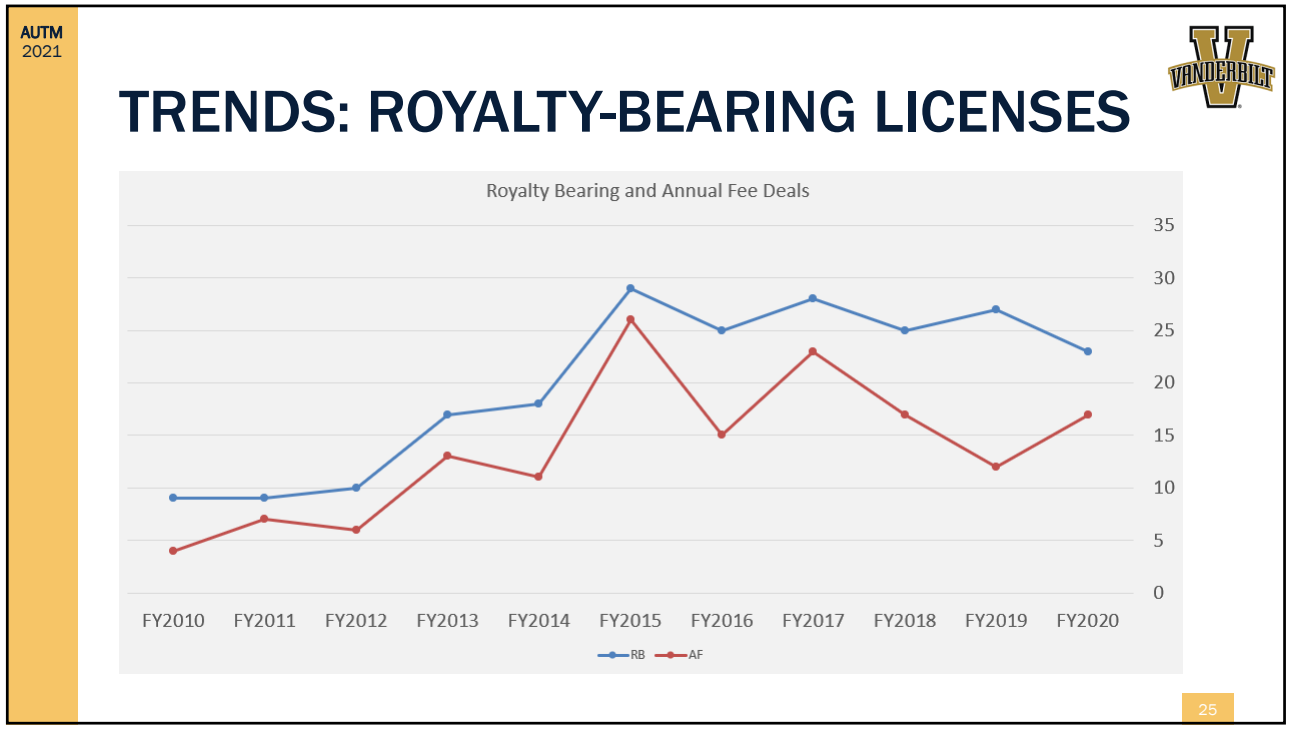


## VANDERBILT TRANSACTION TOTALS

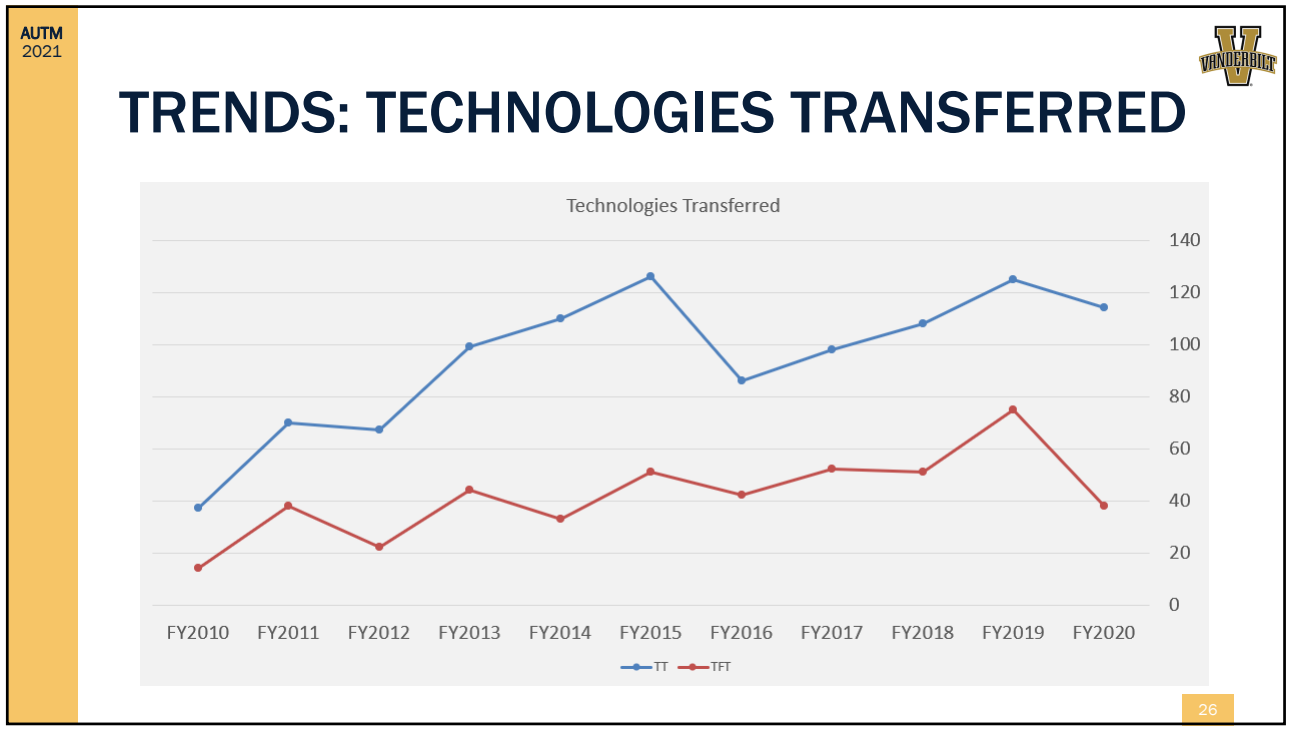


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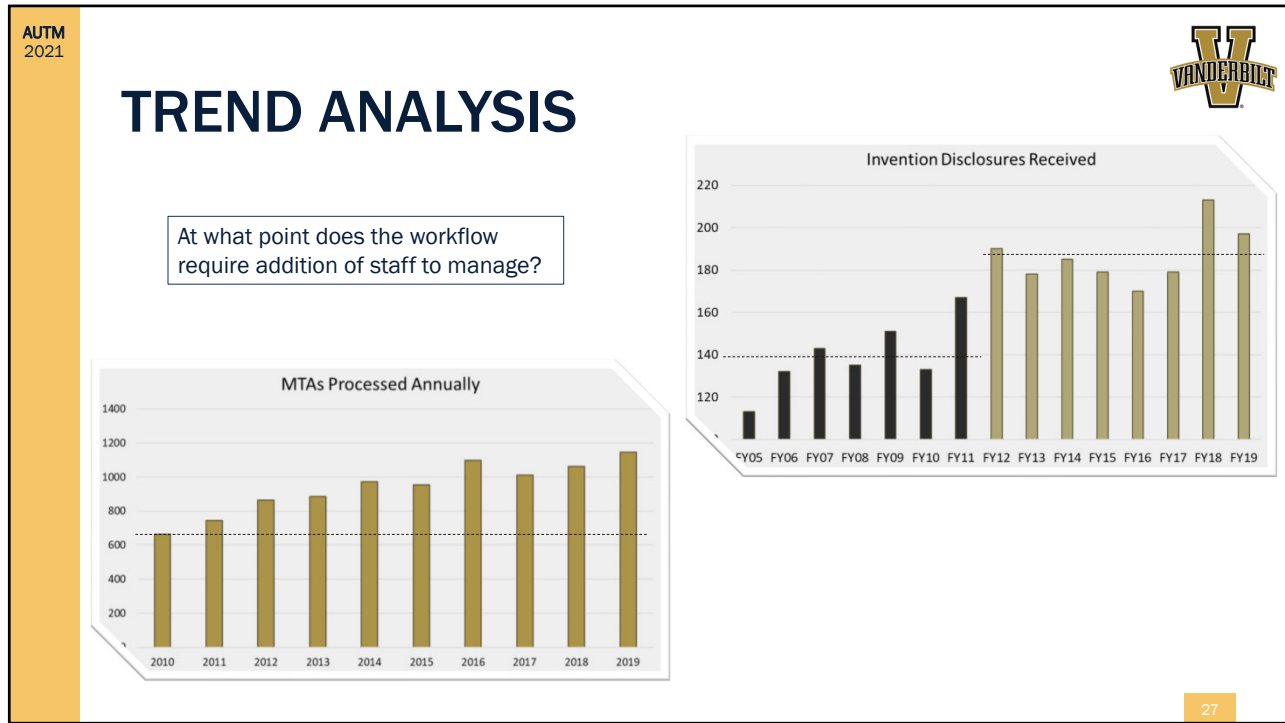
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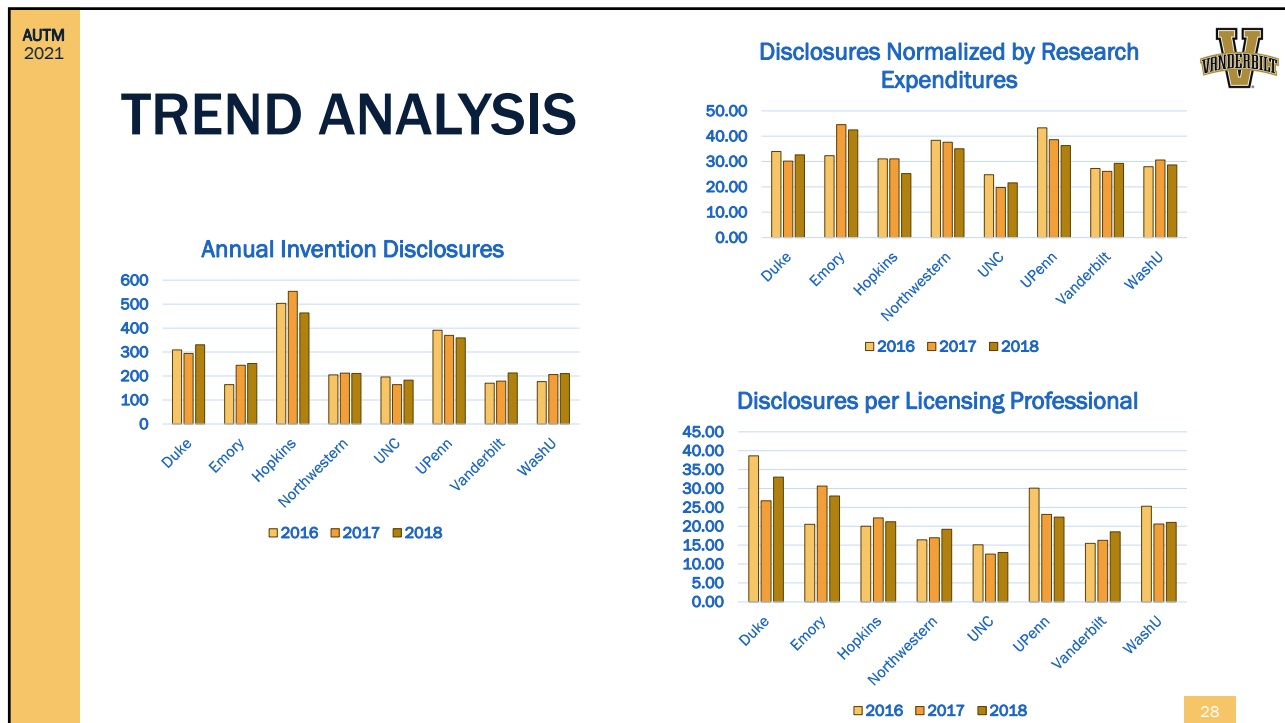
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# HOW TO PRESENT THE DATA



- Who is your audience
- What are you trying to accomplish



**Audience**  
Identify target audience

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**Message**  
Refine core message to match audience

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**Mechanism**  
Select best tool for conveying message to audience

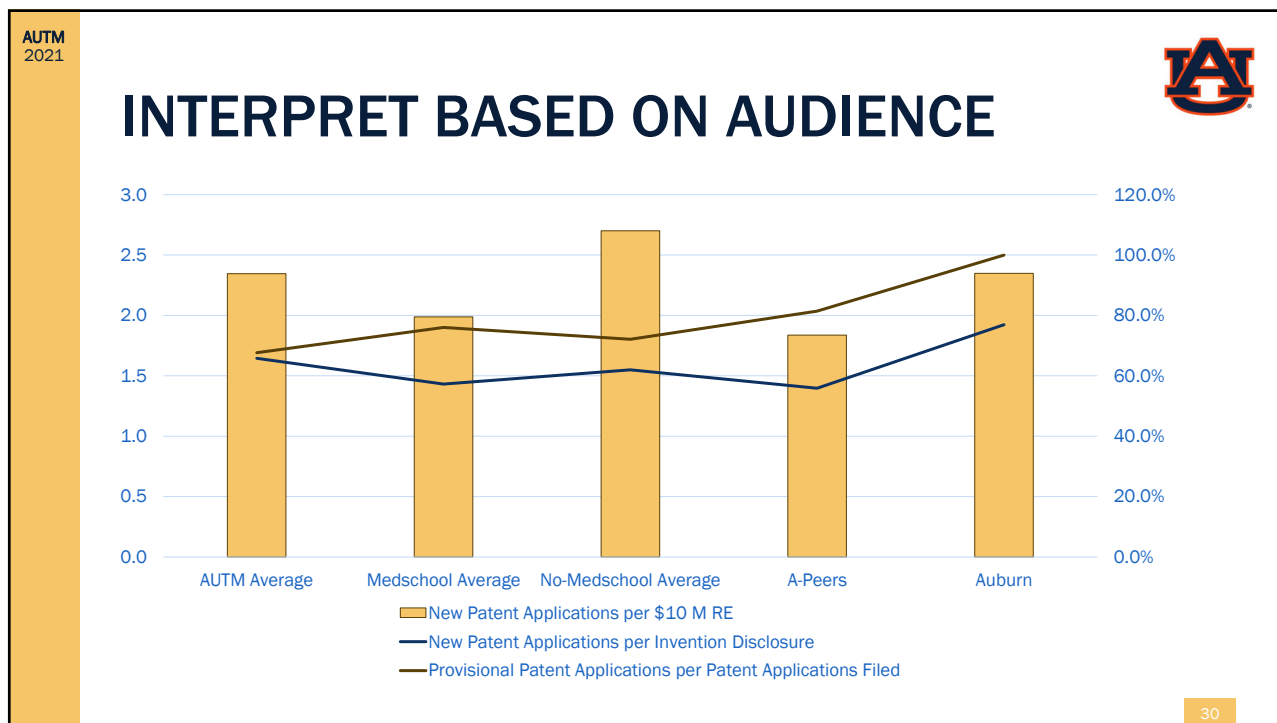
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**Outcome**  
Determine CALL TO ACTION and metrics for assessing success

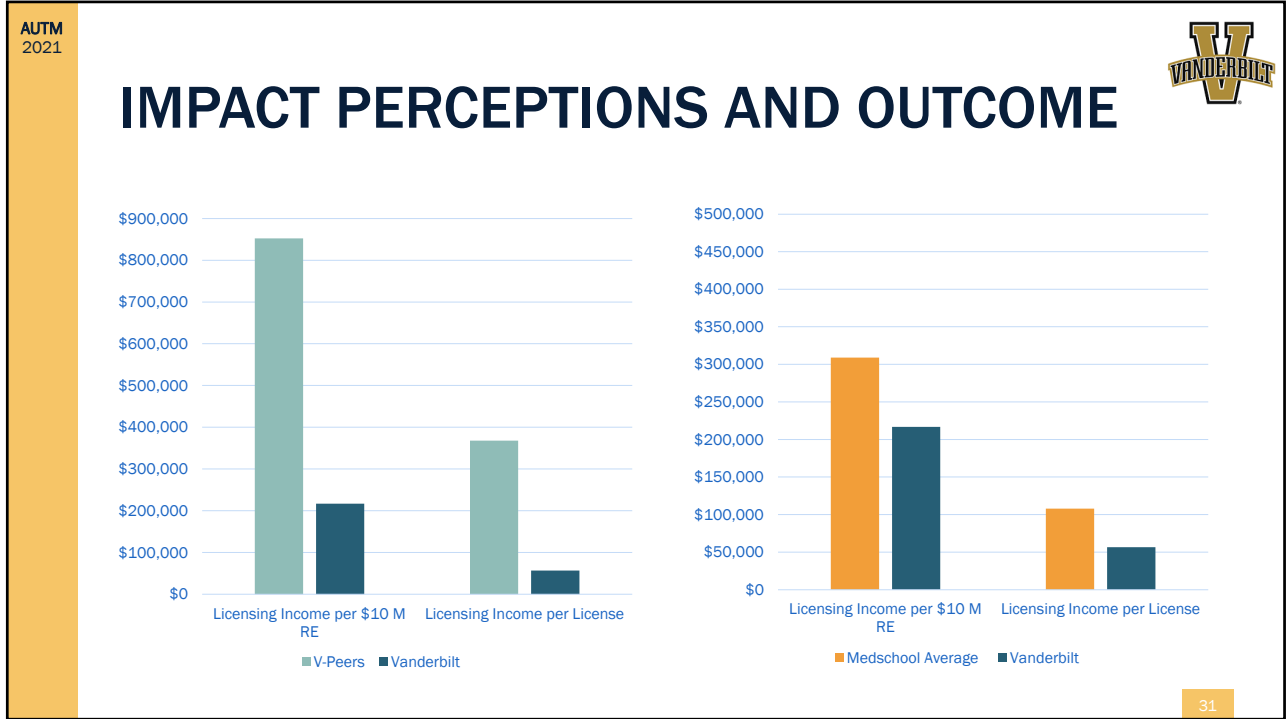
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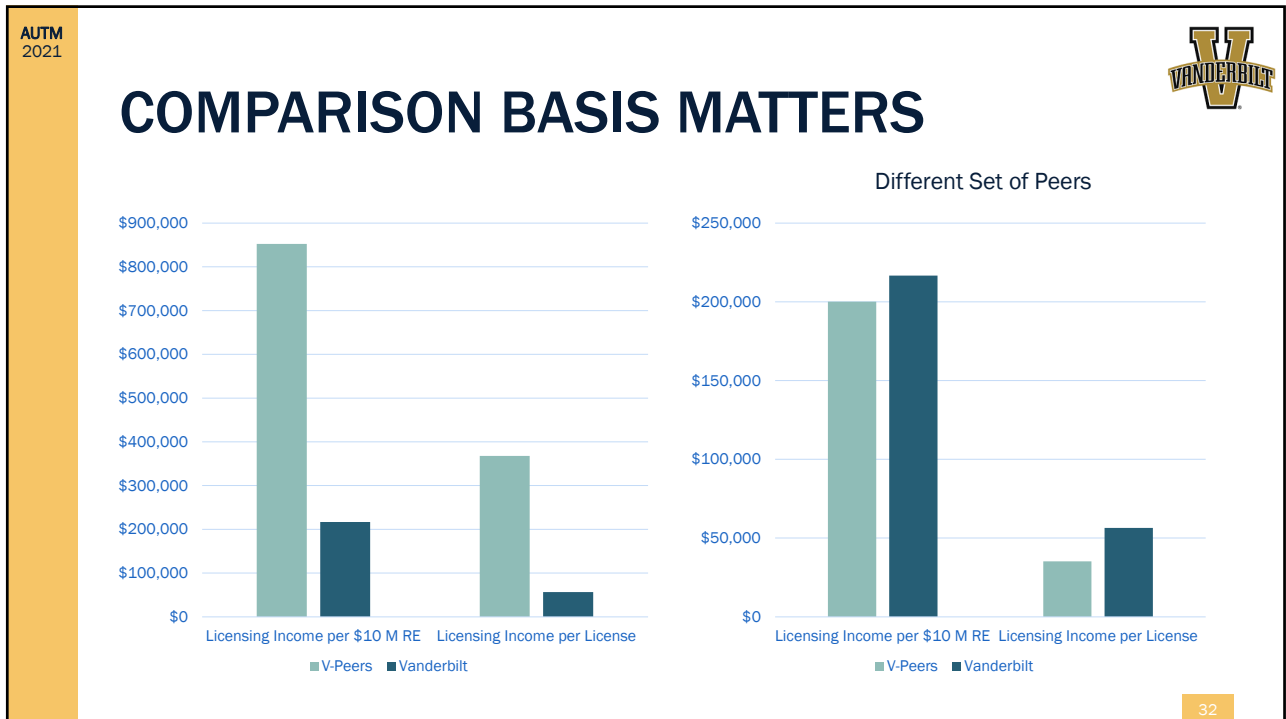
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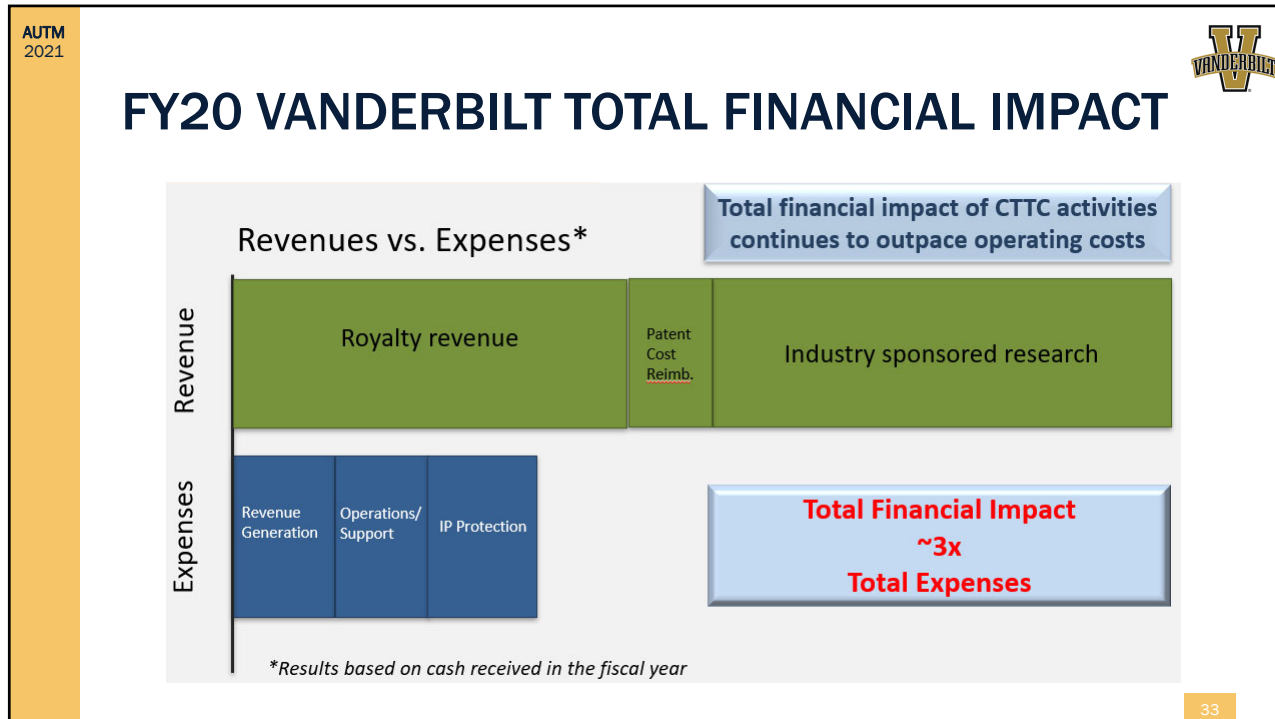


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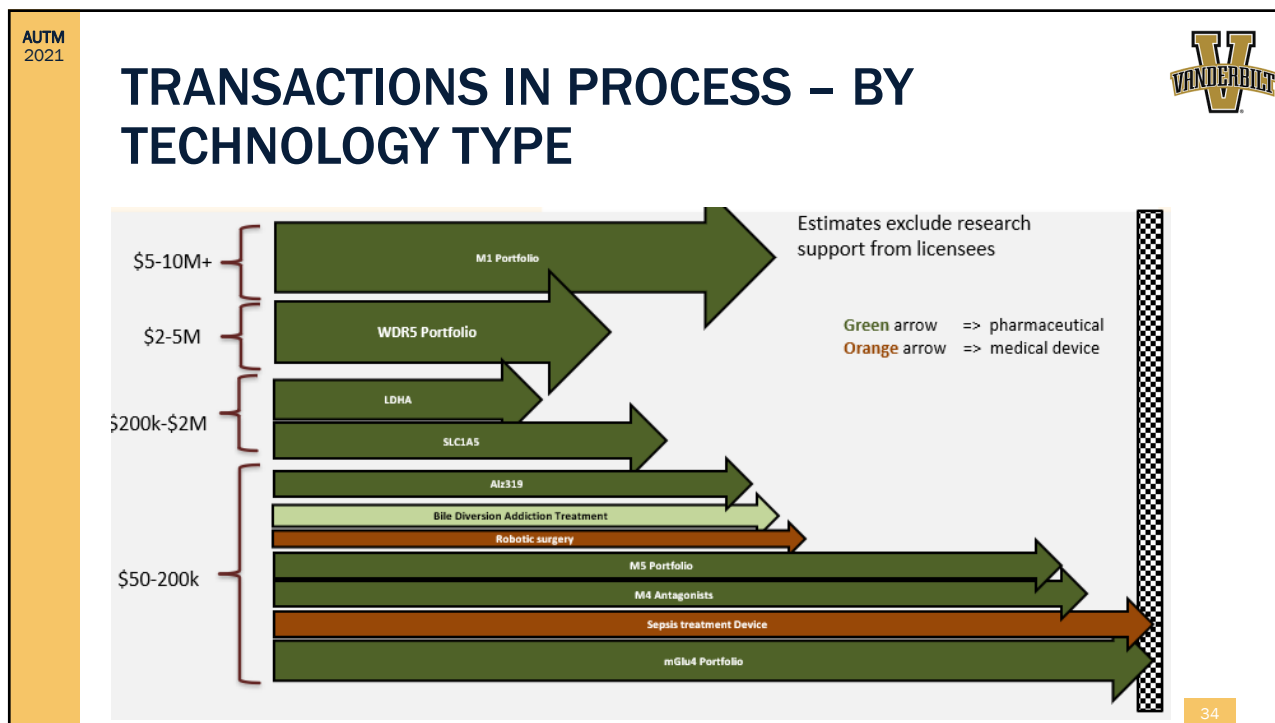


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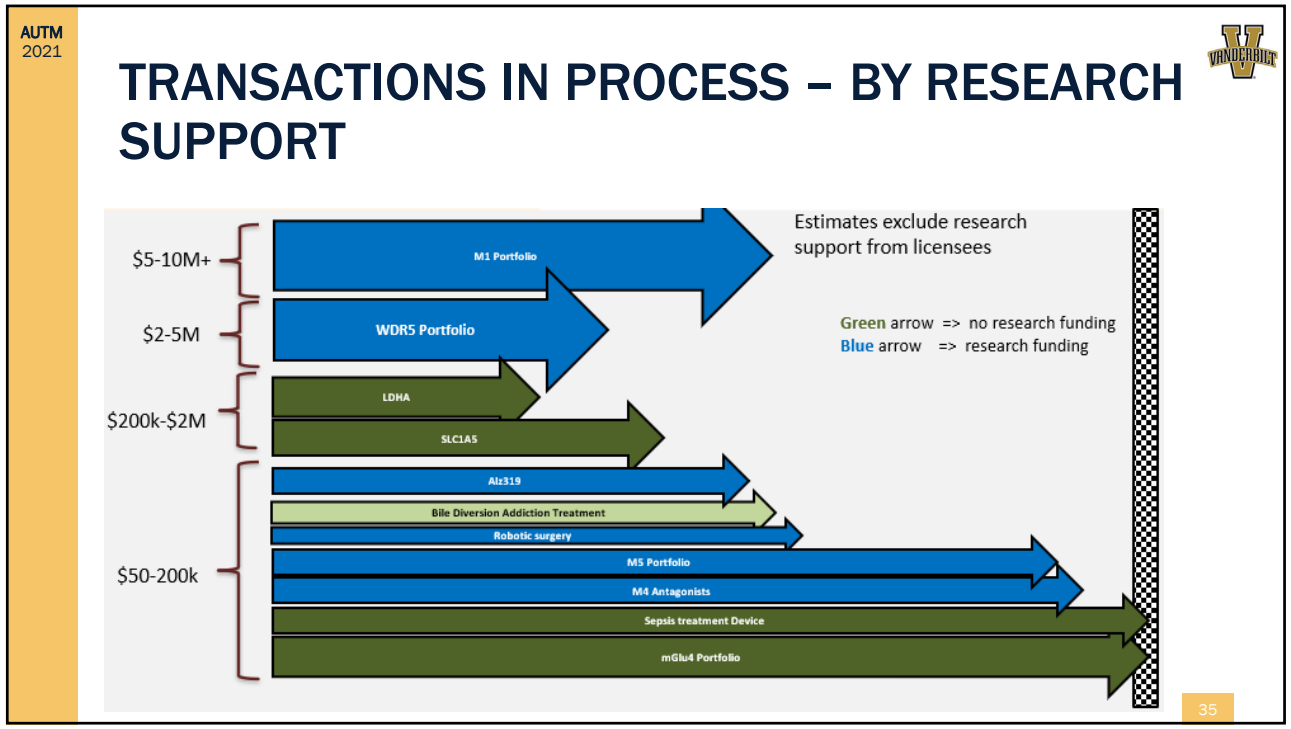




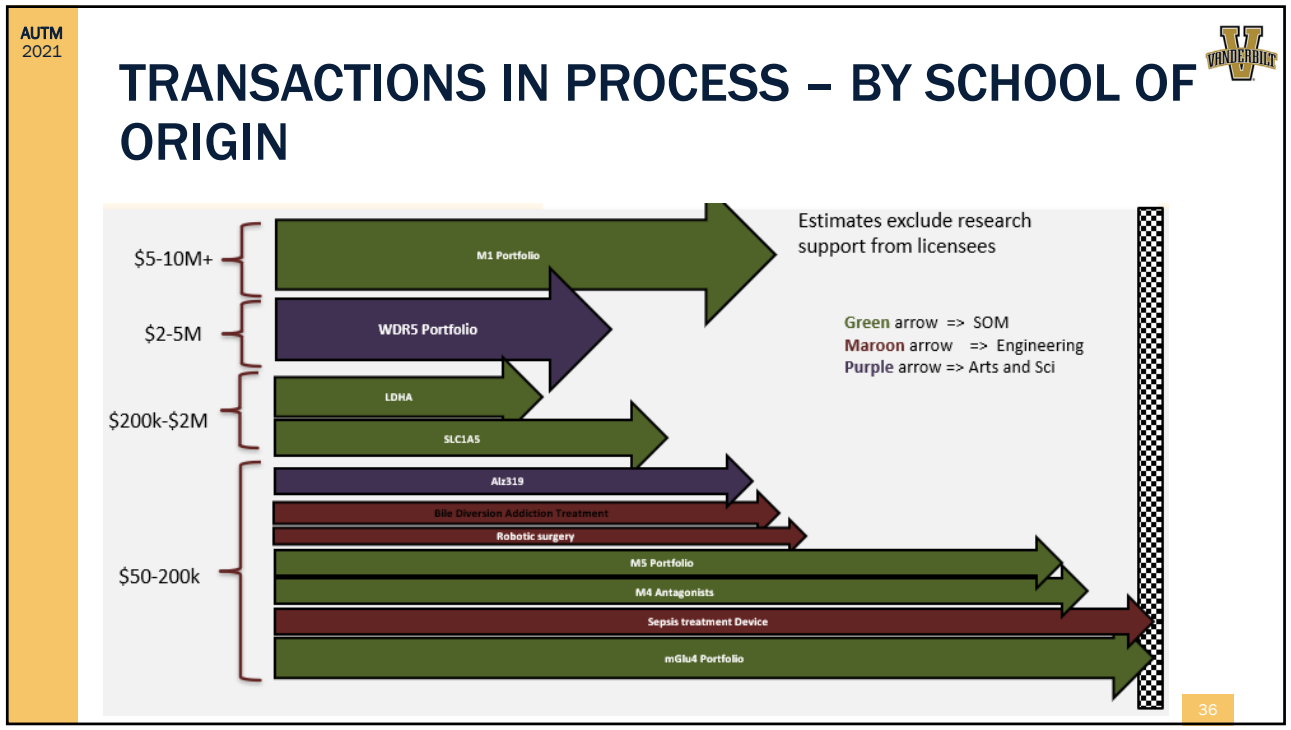
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## OUTCOMES AND ACTIONS

- Know your data and what it means
- Monitor and adjust performance
- Inform and educate regularly to influence decisions
- Avoid surprises

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## AUBURN ACTIONS



- Disclosures and patents looked solid
  - Have implemented new strategies to maintain/increase disclosures
  - Patent numbers hard to affect directly without budget initiative
- Re-assessed and revamped marketing efforts
  - Redesigned web listings (Flintbox)
  - Using third party marketing services (IN-PART; FirstIgnite)
- Start-ups: those numbers gave encouragement
  - Already a university-wide interest to improve entrepreneurship/start-ups (faculty + students)
  - This assured people that we weren't starting at zero, even though it felt like it sometimes
- License Revenue
  - Often the biggest focus but the hardest to directly affect
  - Strategy: wait for FY20 numbers so our windfall puts us above median

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## AUBURN OUTCOMES

- Had prominent doubters on campus
  - “We’re just not very good at commercialization”
  - No evidence provided
- This data has been useful in countering that train of thought

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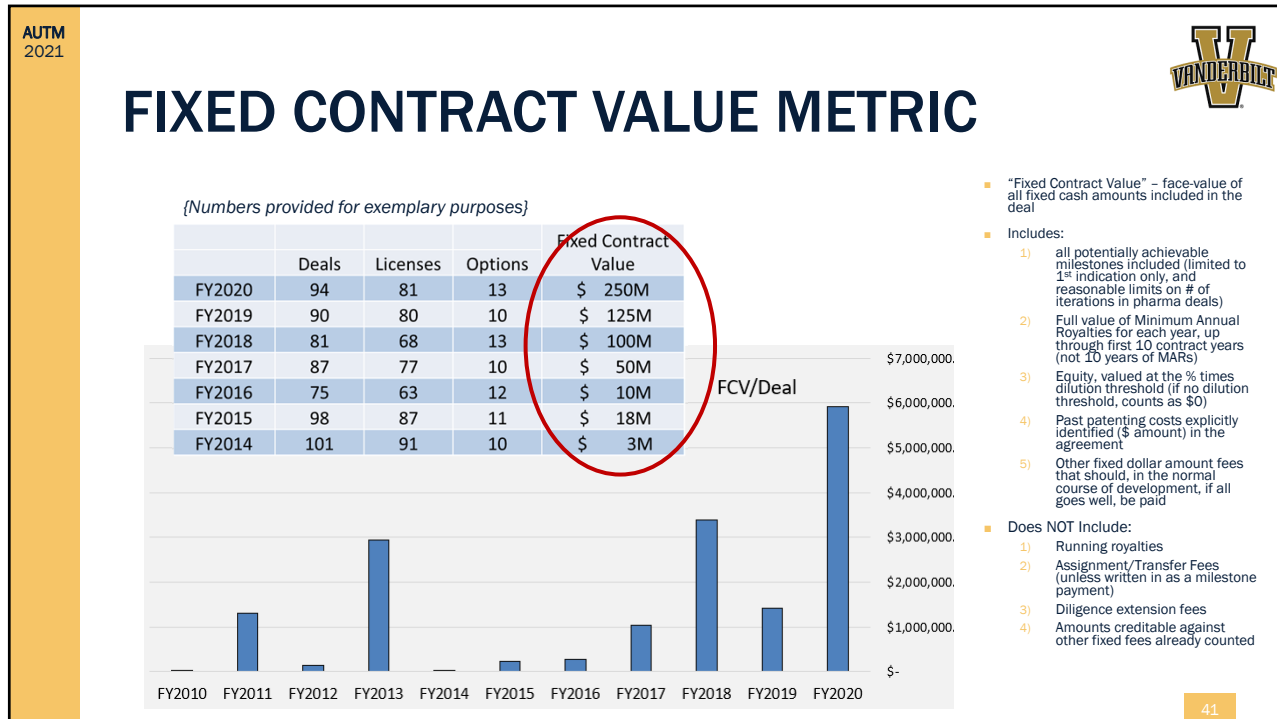
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## VANDERBILT OUTCOMES

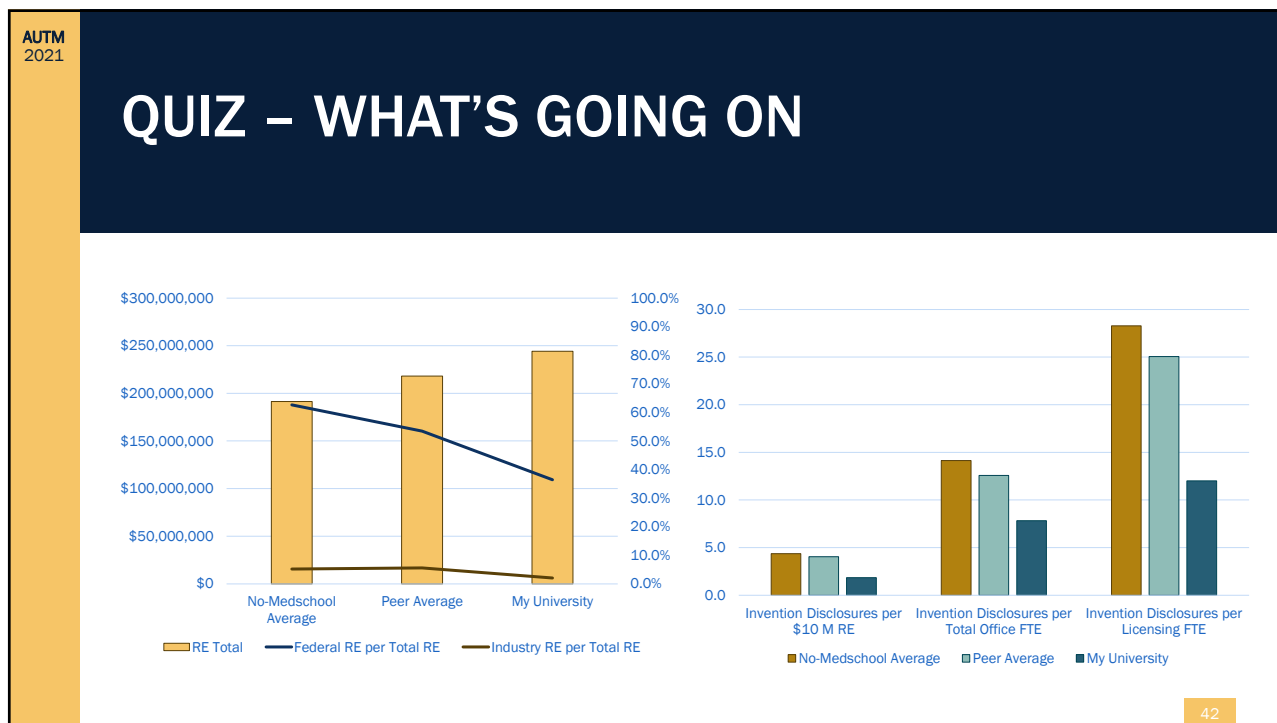
- MTA analysis led to two tangible actions:
  - Creating MTA automation software program (MTAShare) to increase processing bandwidth
  - Create a specific “corporate contracts” group – responsible for MTAs, CDAs, industry and foundation research agreements, etc
- Tracking and measuring “total impact” (licensing income + industry research) enabled us to place emphasis on industry engagement and selling Core Research Capabilities, not just Technologies.
  - Entire new set of office and individual metrics developed around this structure
- Several departments have been convinced for years that we “do not patent enough.” Showing peer data on patenting activities, normalized by \$10M RE, helped put those arguments to bed.
- Tracking and forecasting licensing income allowed us to recognize the struggle with positively affecting annual income without a Home Run, leading to the creation and tracking of a new metric to help measure and explain our long term impact on the university – Fixed Contract Value.

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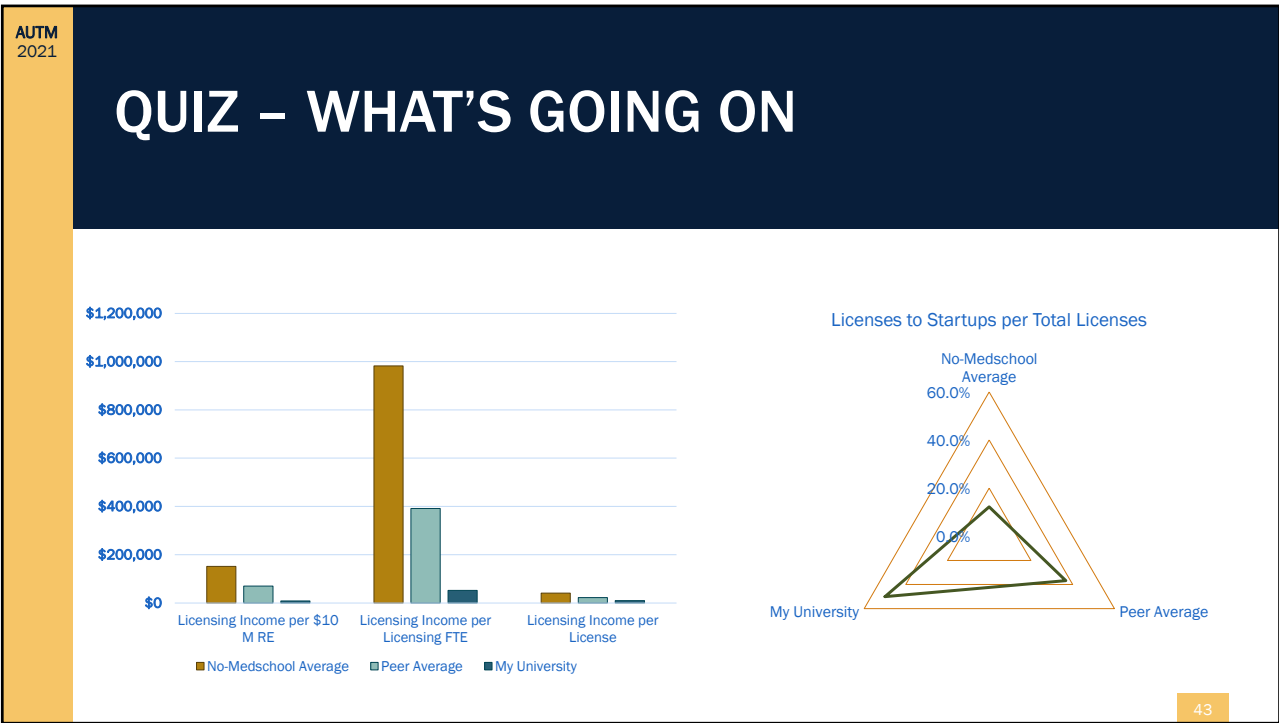
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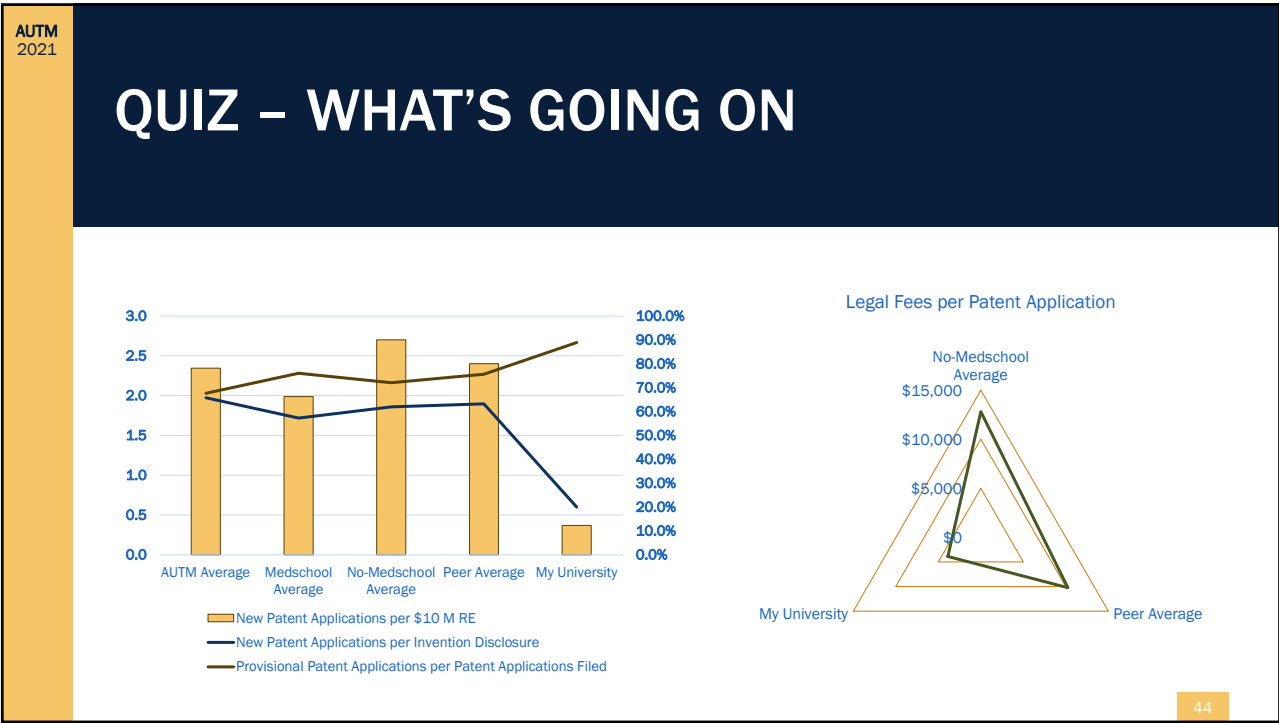
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## DIVING DEEPING INTO THE DATA

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# Q&A

Thank you for joining us!

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